

# PORTACOUNT SERVICE CHECKLIST



IF YOU HAVE ANY QUESTIONS, EMAIL [SERVICE-CAM@CONCEPTCONTROLS.COM](mailto:SERVICE-CAM@CONCEPTCONTROLS.COM) OR CALL: 1-888-207-2212 x7450

PLEASE SHIP YOUR UNIT INSIDE ITS TSI CASE to prevent damage during shipping and pack inside an additional box for protection. If we receive your unit without proper protection, we will charge you for a special return shipping box.

Approximate lead time from when we receive your unit is 4 weeks.

**PLEASE INCLUDE:**

- Portacount
- Storage cap
- Alcohol wick
- Capsule

Empty alcohol before shipping to prevent leakage

**PLEASE DO NOT SEND:**

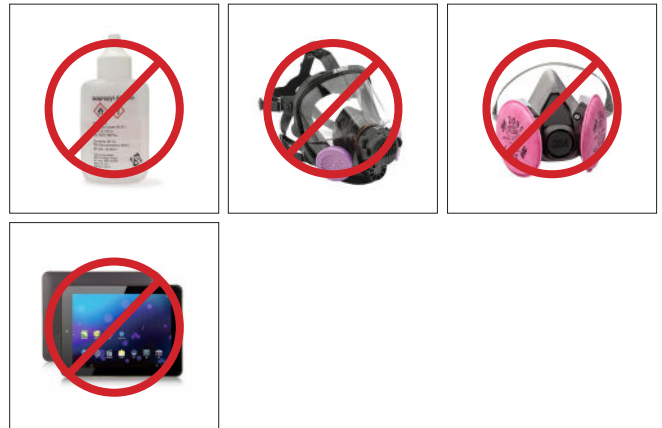
- Alcohol containers
- Masks
- Adaptors
- Tablets

Dangerous goods will not be returned.

Portacount - Include



Portacount - Do Not Include



**PLEASE NOTE:**

TSI recommends that particle generators are cleaned annually. There are additional charges for this. If you do not want your particle generator cleaned please DO NOT send it in.